



Branch Name:

Date:

SMS/MOBILE BANKING APPLICATION FORM

Dear Sir,

I/we hereby request you to provide me /us NBBL SMS/Mobile Banking Service. I also understand it will be my responsibility to inform the Bank if there is any change in my mobile number. The required details are:

Account Number(s) :
.....

Services Required :

1. SMS Banking (Balance Enquiry , Statement , Exchange Rate etc)

WITH

Mobile Banking (application based / transactional)

2. Transaction Alert (charged separately per account)

I/we hereby acknowledge that I/We have received , read and understood the Terms and Conditions (underneath) governing the use of mobile banking service and agree to abide by them unconditionally.

Thank you.

Name : Signature :

Mobile Number : Contact Number :

For Bank's Use Only

Application processed and verified by

Approved by

.....

.....

Signature:

Signature:

Name:

Name:

TERMS AND CONDITIONS
RELATED TO MOBILE BANKING (“SERVICE”) FACILITY
OF
NEPAL BANGLADESH BANK LTD (“BANK”)

1. To use Mobile Banking service , user must maintain an account at a branch of the Bank.
2. The Bank reserve the right to determine and change from time to time the scope, timing and type of the services to be made available.
3. The customer should keep the PIN code strictly confidential and undertake not to reveal such number to any person at any circumstances. If the PIN number is misplaced then Bank should be informed immediately.
4. Customer can change PIN code anytime using his/her own mobile number.
5. The customer shall be fully responsible for any accidental/negligent and/or unauthorized disclosure of the PIN Code to any other person and shall bear the risks of the PIN used by unauthorized person or for unauthorized purpose or transactions.
6. The bank shall not be liable for any cyber crimes such as hacking etc and shall not be liable for any unauthorized transactions and/or any transaction carried out by using illegal and fraudulent methods.
7. The Bank is automatically authorized to share the information with any other person/entity , including its third party agents as and when necessary according to existing law.
8. The fund transfer facility will be available for any third party account or within linked accounts which customer has to specify while filling application form.
9. Third party transfer means you can only credit to any other customer account of our Bank.
10. The Bank shall have full discretion to cancel , withdraw or renew this facility extended to the customer without prior notice on any reason given.
11. The customer may terminate the use of services at any time giving to the Bank prior written notice of the reasonable period.
12. The use of this service shall be subject to the Bank’s prevailing rules and regulations.
13. The Bank shall not be responsible for any loss or damage incurred or suffered by the customer as a result of non acceptance of instruction give on this mobile banking service.
14. The Bank will ensure that its system in connection with the services are installed with the proper security measure.
15. The Bank shall at any time be entitled to amend , supplement or vary any of these terms.
16. These terms and conditions will stand amended if law government regulations or instructions issued by regulatory bodies , necessitate such amendments.

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